

DATE: April 16th, 2025

TO: All Sendero Health Plans Network Providers

RE: Updated Preauthorization Policies Effective 06/15/2025

Dear Sendero Physicians and Providers,

Sendero is sensitive to balancing the administrative burdens of preauthorization with the managed care responsibility to promote clinically appropriate, cost-effective services for our members. To this end, we perform an ongoing review of the criteria of services requiring preauthorization. Our aim is to limit this list to services that have a significant benefit to pre-review from a member risk, clinical appropriateness, and/or cost perspective.

Below is a summary of the changes to the Sendero preauthorization list, **effective 06/15/2025**. The full list of preauthorized healthcare service codes is found at https://senderohealth.com/preauthorizationsearch/.

Healthcare Services with a Change in the Dollar Threshold for Preauthorization

For covered orthotics and prosthetics, the amount above which preauthorization is required is raised from \$250 to \$500 per line item.

Healthcare Services That are Added to the Preauthorization Requirement

HCPCS codes that fall within the existing preauthorization categories									
Drugs administered in Office, Outpatient, or Home			Cell and Gene						
setting / Injectable drugs > \$500			Therapies and Services	Potentially Investigational Services					
C9173 C9302 C9303 C9304 J0139 J0666 J0870 J1299 J1307 J1414 J1552 J2351 J2428 J2802	J3392 J7601 J9024 J9026 J9028 J9038 J9054 J9076 J9161 J9292 Q0155 Q5139 Q5140 Q9999	Q5141 Q5142 Q5143 Q5144 Q5145 Q5146 Q5147 Q5148 Q5149 Q5150 Q5151 Q5152 Q9996 Q9997 Q9998	C9301 Q2507 High-Tech Imaging G0562 G0563 Durable Medical Equipment over \$500 per line item E1022 E1023 E1032 E1032 E1033 E1034	G0555 0531U 0533U 0534U 0535U 0537U 0538U 0541U 0542U 0543U 0544U 0546U 0547U 0548U 0548U	0550U 0551U 0950T 0951T 0952T 0953T 0954T 0955T 0962T 0963T 0964T 0966T 0966T 0968T	0970T 0970T 0971T 0972T 0977T 0978T 0979T 0980T 0981T 0982T 0983T 0984T 0985T 0986T 0987T A2030 A2031	A2032 A2033 A2034 A2035 C8001 C8002 C8005 C9610 C9807 C9808 C9809 Q4346 Q4347 Q4348 Q4349 Q4350	Q4351 Q4352 Q4353 Q4354 Q4355 Q4356 Q4357 Q4358 Q4359 Q4360 Q4361 Q4362 Q4363 Q4364 Q4365 Q4366	
			E1832					Q4367	
Orthotics and Prosthetics over \$500 per line item					Potentially Excluded Services				
L0720	L6028	L6032		0973T	44799	43633	43631	43634	
L1933	L6029	L6037		0974T		43621	43632	43644	
L1952	L6030	L6700		0975T		43622	43633	43645	
L5827	L6031	L7406 L6033		0976T				43845	

Additional Notes:

- The Preauthorization List and Guidance document pertains to health care services requiring both notification to Sendero and those requiring preauthorization. This document is also found at www.senderohealth.com/providers on the preauthorization tab.
- All covered services must be medically necessary, whether they require preauthorization. As such, they may be subject to periodic retrospective reviews for medical necessit
- Sendero publishes an interactive healthcare service code lookup tool containing the specific healthcare service codes
 requiring preauthorization, as well as the criteria used to determine medical necessity or benefit coverage at
 https://senderohealth.com/preauthorizationsearch/ and linked from the Preauthorizations tab at
 www.senderohealth.com.